

Access Statement for Pebble House

Please find below, information that we hope will ensure you enjoy your stay at Pebble House. This Access Statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors. This Statement can be made available by post, email or verbally and in larger print on request.

Introduction

Situated in the small 14th Century fishing village of Mevagissey, Pebble House is the perfect place to stay whether you are visiting Cornwall for a romantic break, business or pleasure. Located approx. half an hour from Newquay and 31.2 miles from Plymouth Airports and 80 miles from Exeter City Centre. We are a 15 minute car ride from the town centre of St Austell depending on the traffic and approx. 20 minute car ride from the A30 Junction 29. There is a half hourly bus service to Mevagissey from St Austell. The walk from the bus stop to the house is hilly in places and takes approximately 15 minutes.

The entrance to the house is on a naturally steep incline with 34 steep steps from street level up to the house. The entrance is clearly obvious by the location of the signage in front of the parking bays, which is at the bottom of the steps leading to the house. We offer free overnight off road parking for six cars in front of Pebble House for our Guests.



We are a fully inclusive and fully licenced guest accommodation, offering 6 individually, boutique styled guest bedrooms. Five of our rooms have sea views and one has garden views. One is located on the ground floor and no further steps are required to gain access, the others are accessed by a staircase with handrail on the right to the first and second floors. For breakfast we strive to use locally produced ingredients including our own home cooked produce.

Where possible, we cater for varying dietary requirements i.e. vegetarian; gluten/wheat free. Breakfast is included in the stated price.

We have two cats on the premises, however they do not have access to any of the guest areas and inside Pebble House to ensure we are animal hair/allergy free.

We look forward to welcoming you to enjoy Pebble House THE house with THE views.

If you have any queries, or require any assistance, all our contact details can be found on the last page of this Access Statement.



Prior to your arrival

- Enquiries and reservations may be made by telephone or email or Facebook or our website www.pebblehousecornwall.co.uk
- For full details, maps and directions of how to reach Pebble House can be found on our website and there is also an interactive map to assist you further. Alternatively, you can plan your journey by car or public transport using Google maps directions, simply enter your postcode and ours which is PL26 6UX, in a GPS in your car which will take you to the top of Polkirt Hill, carry along the road until you meet the T-junction and you will find Pebble House immediately on your right clearly marked by our signage.
- The nearest Main Line railway station is St Austell which is 4 miles away which is on the Main London Paddington to Penzance line. Taxis are readily available at St Austell station. If you wish to make advance taxi bookings, please call: Electric taxi company C&C 01726 63538 or White River Cars 01726 76244 or Star Cars 01726 66636.
- The nearest bus stop is at the edge of Mevagissey Village. The service is operated by First Group and are routes 24 and 214 and operates a half hourly service
- There is a bus shelter at Mevagissey
- The pavement on the street leading to our Guest House is paved in places, the rest is walking in the road which is also the South West Coastal Path Walk
- Due to the Hackney Carriage/Licensed Taxi Laws in the UK we are sorry that we are not able to offer to pick-up/drop off our Guests or any other service that requires us to use our cars
- There is a regular ferry from Mevagissey to Fowey which is a passenger service operating from late April to late September
- This Access Statement is available in larger print on request.

General Information for Accessible Cornwall

- National Accessible Scheme (NAS) Grading. There is a National tourist board scheme for England, Scotland and Wales whereby they identify and acknowledge those places to stay that meet the needs of wheelchair users and those people with hearing and sight impairment.
- Cornwall has some of the most diverse and interesting places to visit, many with facilities for visitors with disabilities. Most attractions will provide access and facilities for our less mobile visitors, but it is best to check specific requirements with the attraction before your visit. <http://www.disabilitycornwall.org.uk>
- **Walks with Wheelchairs.** There are many scenic routes in Cornwall suitable for disabled visitors where you can enjoy the beautiful coast and countryside. You may also like to look at the accessible routes page of the [South West Coast Path](#) website. The [Walks with Wheelchairs](#) site gives 20 routes in Cornwall that are accessible to those in wheelchairs or pushing buggies.
- **Camel Trail.** A document that can be downloaded detailing adapted cycles for hire on the Camel Trail can be found at <http://www.visitcornwall.com/essentials/accessibility#VKtFo8mXOul>
- **Beaches with Disabled Access.** Many of the major resort beaches in Cornwall have access and facilities for our less mobile or agile visitors. A number of Cornwall's beaches have sand chairs available for hire for visitors with disabilities. <http://www.accessiblecountryside.org.uk/cornwall-beaches>

Specialist Equipment

- Here are some of Cornwall's mobility services and hire companies:-
 - Cornwall Mobility Centre www.cornwallmobilitycentre.co.uk - 01872 254920
 - Tremorvah Industries www.tremorvah.co.uk - 01872 324340
 - Mobility Equipment Hire Direct - 0800 644 6062
 - HSC Mobility Centre www.hsc-mobility.co.uk - 01736 755927
 - Mobility Scooter Hire www.launcestonmobility.co.uk - 01566 774030
 - Sand Chair Hire - Cornish Horizons - 01841 533331
 - British Red Cross, Truro - 01736 755927

Car Parking and Arrival

- There is a designated parking bay for six cars directly in front of Pebble House for guests which is complimentary during your stay with us. Alternatively, the nearest free parking space would be approx. 20 meters from our parking bay just around the corner from the house. There is a car park 7 minutes walk away in Portmellon and also car parks in Mevagissey village approx. 7 - 10 minutes walk away, both on naturally hilly inclines

- The parking bay to Pebble House is tarmac, leading to the 34 steps which take you all the way to the paved and slate top terrace in front of the house, outside the front door.



- The parking area is lit by lights which operate by timers. After dark there is also movement sensor lighting leading from the parking bay and steps, to the terraces, taking you directly to the front door of Pebble House.
- To reach the main house there is a flight of 21 steps a small landing area then a further 13 steps to the top terrace area. There is one further step on to a small decked terrace to reach the marked front door.
- There is another small step into the hallway.
- There is a bell push to the right of the front door on the wall.
- There is a handrail located on the timber to the side of the steps from the parking bay area up to the top terrace, which is then on level ground, to just in front of the front door.
- Our room check in time is from 16.00 until 18.00 daily unless *prior* alternative arrangements have been made.
- If you are intending to arrive earlier than the designated check-in time of 4pm, please leave a note in your car advising us of your last name or, pop up to the house and kindly let us know you have parked if we are in, as, unfortunately some other visitors to the area like to take advantage of our free parking too
- Assistance is available with luggage, please ask us on your arrival if you have not already made earlier arrangements with us prior to your arrival
- The parking bays and the whole of Pebble House grounds are covered by CCTV 24/7.

Welcome Area

- Guests are welcomed at the front door or in the entrance lobby, which is all on one level and fully carpeted with coir matting.
- Guests are then shown the breakfast room and their bedroom.
- The area is well lit with overhead motion sensor lighting

- Any credit card payments are taken in a quiet area

Public Areas -halls, stairs, landings, corridors

- All public areas e.g. halls, stairs, landings, are well lit with ceiling motion sensor lights.
- There is a short pile carpet on all the stairs,, upper hallways and landings.
- There are fire doors from the inner lobby to the guest breakfast room and leading into all Guest bedrooms
- To reach the bedrooms located on the first and second floors, there is a flight of 7 steps to a landing then turning to the right there is a further 8 steps to meet the first floor landing. All the stairs have a bannister to the right made of smooth chrome.
- Turning right there is another flight of a 7 steps to a landing and turning to the right a further 7 steps to meet the top/second floor landing
- We have a fire and smoke alarm system fitted throughout the entire house which activates our fire alarms which has both flashing lights and sounders. Assistance can be given if evacuation is necessary, please advise us at time of check in to your room
- There are fire extinguishers and Break Call Points located on every floor
- There is a further Break Call Pointed located just inside the front door next to the fire alarm main panel
- We operate a No Smoking Policy in accordance with UK Law throughout the inside of the main house and the whole of the top terrace area

Breakfast Room

- The breakfast room is situated on the ground floor with level entry from the hallway and stairs by a fire door and from the double glass sliding patio doors at the front of the house



- The floor is level throughout with a slate floor.
- The room is lit by daylight through a large set of sliding doors which lead to the front terraces and ceiling down lighters. At night this room is not lit.

- There are ample moveable chairs without arms
- Tables are glass topped, either round or square and are separate tables set in either two's or fours, (when arriving in groups) for breakfast
- Your breakfast selection is chosen at your table in the morning
- Background music operates at a low level in the breakfast room
- Menus are printed on blue/grey paper
- Full waiting service is offered, although breakfast does involve some self-service for the cold table. Assistance can be given if required and requested
- We use locally sourced and home-made produce for our breakfasts, picnics and tea terrace menu.
- We cater for varying dietary requirements. Please advise us when you make your booking, or we would appreciate at least 48 hours notice prior to your arrival. Vegetarian, gluten/wheat free foods and soya milk are always readily available.
- Our kitchen uses ingredients that may contain one of the 14 food allergens:- cereals containing gluten, crustaceans, eggs, fish, peanuts, soya beans, milk, nuts, celery, sesame, sulphites, lupin and molluscs. Our staff are able to inform you if an allergen is found in any of our menu dishes.
- Cooked breakfast is freshly cooked and served to order and you can help yourself to cereals, yoghurts, fresh fruit and preserves etc from the cold table
- Breakfast may also be served outside on the second front terrace, weather dependent, which is accessed via the steps leading down from the house to the parking bay area.



- The terrace areas are covered in slate chippings and a decking area which has one step up to it.

Children

- We only cater for children over the age of 16 when staying over-night at the guest house

Pets

- We do not allow pets in our Guest House and or over-night
- Well behaved pets are allowed outside on our front second terrace

- Assistance dogs are welcome at any time, please advise us at time of booking

Toilet

- All bedrooms have their own en-suite toilet and shower/bathroom which are all on a level base with either slate or travertine tiles
- There is an outside public toilet located on the ground floor level to the rear of the building. Access is gained by walking round the outside of the front right of the house towards the back garden. There is one step up in to the toilet. The toilet has movement sensor lighting with hand washing and drying and washing muddy walking boots facilities with space for changing if required.

Gardens and Terrace

- To the front of the house there are two terrace areas and grounds laid with slate chippings, with colourful coastal shrub borders and reclaimed pontoon timbers from Devonport Dockyard for architectural interest



- The terraces which have been flattened, are on a naturally steep slope and are accessed from the house by the steps leading to and from the house
- The terraces of varying levels have a long large seating bench, other wooden benches and garden tables and chairs to eat or drink at, or to just watch the view from
- Directly outside the front of the house is a terrace. It is a partially paved terrace with slate chippings.



- The whole of the top terrace is a No Smoking area at all times.
- All the terrace areas are fully lit by movement sensor lighting

Bedrooms and En-suite Bath/Shower rooms

- There are fire doors leading into all Guest bedrooms
- All Guest rooms have en-suite shower rooms and the rooms are located on either the ground, first and second floors with Paraben free luxury toiletries by Molton Brown
- There are no steps to the bedroom on the ground floor - Luxury Suite Scalloper - once inside the house. It is Super King or Twin bedroom, with sliding patio doors leading directly onto a terrace area after one step out of the bedroom. This terrace is covered in slate chippings
- There are 15 steps to the three bedrooms on the first floor: 2 x King size (Seiner & Trawler) and one Super King (Crabber) bedroom
- There are a further 15 steps to the two bedrooms on the second floor: 2 x Super King or Twin bedrooms (Long Liner & Drifter)
- Pebble House is a newly renovated property dating back to 1933 with everything new throughout including the main construction of the house from 2013.
- All rooms have adjustable independent heating controls on the radiators at just above floor level.
- All rooms have carpets and pull blackout curtains and voiles.
- All shower/bathrooms have smooth travertine or slate floors of a different colour to the bath/shower mats, heated towels rails with independent heating controls at just above floor level, under-floor heating and shaver points.



- There is a small lip of 1 inch into all the showers
- All mattress and pillow protectors are hypoallergenic
- We use non-biological washing powder
- All beds have independently operated bedside lamps.
- All rooms have a wired fire alarm with a battery back-up which have flashing lights along with a siren. If you require assistance for emergency vacation, please notify us at time of checking in to your room
- There is a choice of bed sizes from Super King (zip n link), King or Twin beds

- Hypo allergenic duvets and pillows can be provided on request
- Blankets can be provided on request in replacement for duvets

Additional Information for Pebble House

- We have a set of evacuation procedures located in your Guest Services folder in each guest room - If you require assistance for vacation please notify us at time of checking in to your room
- We are able to use the front doors in the event of evacuation and the glass sliding double doors in the guest breakfast room. The fire alarm bells will ring and the alarm lights will flash continuously if evacuation is needed.
- We have a safe place for cycles to be stored over-night, please ask us at time of checking in to your room
- We hold a Public Health and Hygiene Certificate Rated 5
- The nearest general shop is located in the centre of Mevagissey and is open 07.30am till late every day. There are Asda, Tesco, Lidl & Co-Op supermarkets located in and on the outskirts of St Austell approximately 15 minutes away.
- The nearest NTHS General Hospital with an A&E unit and walk in is 17 miles away in Truro - The Royal Cornwall; a local hospital with a minor injuries unit is 7 miles away - Penrice Hospital; the nearest Doctor's surgery is located in the centre of Mevagissey. We can give you further information about these and dental facilities if you require them
- Free Wi-Fi internet access is available during your stay, the code is available in your Guest Information folder located in all Guest rooms
- Mobile phone reception is generally good, though due to the natural lay of the land in Cornwall, it can be an erratic service, with some providers being better than others. Please ask on checking-in
- Freeview TV services are available in all Guest rooms. SkyTV is available in our Suites - Drifter & Long Liner - on the top floor.
- We can offer a list of nearby attractions and suggested places to eat with details of their Access Statements where available.
- We offer a free concierge service for all our guests for booking restaurants/taxis/ fishing trips etc. Please ask either before or on arrival
- We can offer printing/faxing/internet facilities at an additional fee.

We have tried to be as accurate as possible and have included as much detail as we can in our Access Statement. We welcome your feedback to continuously improve on the information we provide. If you have any other enquiries, please contact Andrea or Simon

Contact Information

Andrea & Simon Copper

Address: Pebble House, Polkirt Hill, Mevagissey, Cornwall PL26 6UX

Telephone: 01726 844466 or 07973 714392

Email: hello@pebblehousecornwall.co.uk

Website: www.pebblehousecornwall.co.uk

Hours of operation: We are closed from mid-November until approx. 28th December when we re-open again for the New Year's Eve celebrations.

We close from approx. 3rd January to carry out our Annual light refurbishments to Pebble House

Pebble House is also our home and we are therefore on site most of the time though, as we are a B&B and not a Hotel, we are not always available in the afternoons and some evenings after check-in time of 6pm.

Please see our Tariff Page on our Website for opening times/months.